**GREEN STREET CLINIC DISABILITY STATEMENT (DDA) – updated May 2020**

Green Street Clinic is a conversion of 3 terraced houses. There is no space within the building to provide a large enough area to accommodate a lift to the first floor.

A ramp is available at the entrance to the Surgery.

A bell is positioned at the front door for patients who need assistance when accessing the practice.

A downstairs disabled toilet facility is available.

Any patients who cannot manage the stairs can be seen in a downstairs consulting room. It is helpful to the practice if patients can make staff aware of any access requirements when booking an appointment so that we can endeavour to have a downstairs room available on arrival.

If a patient has a “working pet” i.e. guide dog or hearing dog, this pet can accompany the patient around the Surgery.

If a patient has a sensory loss, this can be brought to the attention of the Receptionist at the time of booking or arriving and help will be provided.